

<b>Solution Type</b>	<b>Our Own Solution</b>	<b>Third Party Solution</b>
<b>Solution Name</b>	vDesk.works	Cirtix / VMWare
<b>CPU (vCores)</b>	2 / 4 / 8 / 16 / 32 vCores and more / BYO	Customizable
<b>RAM</b>	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	Customizable
<b>OS Drive</b>	128 / 256 / 512 / 1024 GB and more / BYO	Customizable
<b>User Profile Disk (UPD)</b>	25 / 50 / 100 GB and more	N/A
<b>Shared Storage</b>	128 GB Included for above 50 Users	Add-On
<b>Bandwidth</b>	Un-Metered	N/A
<b>FEATURES</b>	<b>vDesk.works</b>	<b>RapidScale</b>
<b>Operating System</b>	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Server 2008 R2
<b>Protocol</b>	RDP	Citrix ICA
<b>Load Balancing</b>	✓	✓
<b>Application Publishing</b>	✓	N/A
<b>Office Suite</b>	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 2010 / Office 365
<b>VDI (Single Session)</b>	✓	✓
<b>DaaS (Multi Session)</b>	✓	✓
<b>Printing Redirection</b>	✓	✗
<b>Users</b>	Unlimited Users	N/A
<b>Sub Domain</b>	Included with SSL	✗
<b>Simplified Deployment</b>	✓	✗
<b>Storage T type</b>	Included Enterprise SSD over RAID 10	SSD
<b>SECURITY FEATURES</b>	<b>vDesk.works</b>	<b>RapidScale</b>
<b>Active Directory Services</b>	Free	N/A
<b>On-Prem Active Directory Sync</b>	Free	N/A
<b>Multifactor Authentication</b>	Mail MFA & Device Fingerprinting	✓
<b>Custom Lockdown Policies</b>	✓	✗
<b>Endpoint Protection</b>	Webroot & Windows Defender	Trendmicro
<b>Automatic Backup (Snapshots)</b>	✓	✓
<b>DNS Filtering</b>	✓	N/A
<b>Dedicated Firewall</b>	✓	✓
<b>CLIENT PLATFORMS</b>	<b>vDesk.works</b>	<b>RapidScale</b>
<b>Windows 7 / 8.x / 10</b>	✓	✓
<b>Linux</b>	✓	✗
<b>MAC</b>	✓	✓
<b>IOS / Android</b>	✓	✓
<b>Chromebook</b>	✓	✗
<b>HT ML5 Based Web Browser</b>	✓	✓
<b>ON DEMAND (NO EXTRA COST)</b>	<b>vDesk.works</b>	<b>RapidScale</b>
<b>IPsec Site to Site VPN</b>	Free	✓
<b>IP Based Content Filtering</b>	✓	N/A
<b>Management Console</b>	Included for above 25 Users	Included
<b>Environment Management</b>	vDesk.works	RapidScale
<b>Technical Skill Required</b>	No	No
<b>Environment Setup</b>	Included	N/A
<b>Fully Managed Support</b>	Managed by vDesk.works	Managed by Rapidscale
<b>Hidden Charges</b>	No	No
<b>TRIALS</b>	<b>vDesk.works</b>	<b>RapidScale</b>
<b>Free Testing Account</b>	Yes	No
<b>Product Demo</b>	Yes	Yes
<b>Paid POC</b>	Yes	No
<b>TECHNICAL SUPPORT</b>	<b>vDesk.works</b>	<b>RapidScale</b>
<b>Live Chat</b>	✓	✗
<b>Email Support</b>	✓	✓
<b>Ticketing Support</b>	✓	✓
<b>Phone Support</b>	✓	✓
<b>Remote Session Support</b>	Free of Cost	✗
<b>ADD-ON Services</b>	<b>vDesk.works</b>	<b>RapidScale</b>
<b>Capture Screenshots</b>	✓	✗
<b>Capture Keystrokes</b>	✓	✗
<b>Capture Mouse clicks</b>	✓	✗
<b>Track Productivity</b>	✓	✗
<b>Capture Screen Video Recording</b>	✓	✗

Note: The Rapidscale provides Citrix/VMWare clients to install on the VMs that further gives you access to your desktops, applications and data.