



Convergia

Remote Desktop Services (Session Base)	✓	✗
Personal VDI	✓	✗
Pooled VDI	✓	✓
Operating System	For RDS - Server 2016, Server 2012 R2, Server 2008 R2, Server 2003 For VDI – Windows 7, 8, 10	Windows Server 2012, Win 7 VDI
Protocol	RDP over Hhttps	RDP
GENERAL FEATURES	vDesk.works	Convergia
Seamless Application Publishing	✓	✗
Seamless Desktop Publishing	✓	✓
Session Load Balancing	✓	✓
Publish Folder	✓	✓
Web Based Application Access (HTML 5)	✓	✓
Universal Printing	✓	✓
Managing Connection Policies	✓	✗
Robust High-Availability	✓	✗
User Profile Disk (UPD)	✓	✗
SECURITY FEATURES	vDesk.works	Convergia
FIPS Compliant	✓	✓
Multi-Factor Authentication	✓	✗
SSL Gateway	✓	✓
Proxy Support	✓	✗
Pass-Through Authentication	✓	✗
AD Based Security Policies	✓	✓
Lockdown Policies	✓	✗
MANAGEMENT FEATURES	vDesk.works	Convergia
Fully Functional Web Management	✓	✓
Graphical Dashboard Monitoring	✓	✓
One-Click Server Deployment	✓	✓
System Health Monitoring	✓	✓
Audit Logging	✓	
Email Notifications	✓	✗
Reporting	✓	✓
Single Tap Add or Remove Servers Roles	✓	✓
PROVISIONING AND INTEGRATION	vDesk.works	Convergia
Hybrid Cloud Provisioning	✓	✗
Microsoft Azure Integration	✓	✗
Enterprise Scalability	✓	✓
HIGH PERFORMANCE ACCESS	vDesk.works	Convergia
HDX/RemoteFX Experience Optimization	✓	✗
Browser Content Redirection (Audio & Video)	✓	✓
INSTALLATION	vDesk.works	Convergia
Simplified Deployment	✓	✓
Disaster Recovery from Database	✓	✓
Integrated Licensing Console	✓	✗
x64 Compatibility	✓	✓
CLIENT PLATFORMS	vDesk.works	Convergia
Windows XP, 7, 8.x, 10	✓	✓
Mac	✓	✓
Linux	✓	✗
iOS / Android	✓	✓
Chromebook	✓	✗
HTML5 - Supported on Browser	✓	✗
Rdp Client (MSTSC)	✓	✓
CLIENT FEATURES	vDesk.works	Convergia
Easy One-Click Access	✓	✓
Full-Screen Applications	✓	✓
Optimized Screen Resolution	✓	✗
Client Drive / Printer Mapping	✓	✓
Disconnected / Active Session View	✓	✗
Web Based Client	✓	✓
ADD-ON SERVICES	vDesk.works	Convergia
Office 2016, 2019 or Office 365	✓	✓
AntiSpam & Malware Protection	✓	✓
QuickBooks	✓	✗
Backup (Snapshot)	✓	✓
Dedicated Firewall (pfSense-Only Hardware Charges)	✓	✗
REMOTE SUPPORT	vDesk.works	Convergia
Shadowing	✓	✓
Remote Management	✓	✓
Remote Monitoring	✓	✓
TECHNICAL SUPPORT	vDesk.works	Convergia
Ticketing Support	✓	✓
Live Chat	✓	✓
Remote Session Support	✓	✗