	vDesk.works	VM Ware Horizon
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more	2 / 4 / 8 / 16 / 32 vCores and more
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more	128 / 256 / 512 GB and more
OS Drive	128 / 256 / 512 / 1024 GB and more	128 / 256 / 512 GB and more
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 / 50 GB and more
Shared Storage	128 GB Included for above 50 Users	Extra Cost
Bandwidth	Un-Metered	Metered
FEATURES	**vDesk.works**	**VM Ware Horizon**
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server2022	Windows 10 / Windows 11
Protocol	RDP	PCoIP / RDP
Load Balancing	✅	Paid
Application Publishing	✅	✅
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365 / BYOL
VDI (Single Session)	✅	✅
DaaS (Multi Session)	✅	✅
Printing Redirection	✅	✅
Users	Unlimited Users	Limited Availability
Sub Domain	✅	✅
Simplified Deployment	✅	❌
Storage Type	Included Enterprise SSD over RAID 10	HDD / Add-On SSD
SECURITY FEATURES	**vDesk.works**	**VM Ware Horizon**
Active Directory Services	✅	✅
On-Prem AD Sync	✅	✅
MFA	✅	Extra Cost
Customized Lockdown Policies	✅	❌
Endpoint Protection	Webroot Endpoint Protection	NA
Automatic Backup (Snapshots)	✅	Extra Cost
Dedicated Firewall	✅	Add-On
CLIENT PLATFORMS	**vDesk.works**	**VM Ware Horizon**
Windows 7 / 8.x / 10	✅	✅
Linux	✅	✅
MAC	✅	✅
iOS / Android	✅	✅
Chromebook	✅	✅
HTML5 Based Web Browser	✅	✅
ON DEMAND (NO EXTRA COST)	**vDesk.works**	**VM Ware Horizon**
Ipsec Site to Site VPN	Free	Add-On
IP Based Content Filtering	✅	❌
Management Console	Included for Above 25 Users	✅
Environment Management	vDesk.works	NA
Technical Skill Required	No	Yes
Environment Setup	Included	❌
Fully Managed Support	✅	❌
Hidden Charges	No	✅
TECHNICAL SUPPORT	**vDesk.works**	**VM Ware Horizon**
Live Chat	✅	NA
Email Support	✅	✅
Ticketing Support	✅	✅
Phone Support	✅	Add-On
Remote Session Support	Free of Cost	Paid
ADD-ON SERVICES	**vDesk.works**	**VM Ware Horizon**
Capture Screenshots	✅	Based on Subscription
Capture Keystrokes	✅	❌
Capture Mouse Clicks	✅	❌
Track Productivity	✅	Based on Subscription
Capture Screen Video Rec.	✅	Based on Subscription