



Rekalltech

Solution Type	Own Solution	Own Solution
Solution Name	vDesk.works	Rekalltech
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	Custom
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	Custom
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	Custom
User Profile Disk (UPD)	25 / 50 / 100 GB and more	Custom
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Un-Metered
<b>FEATURES</b>	<b>vDesk.works</b>	<b>Rekalltech</b>
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows
Protocol	RDP	RDP
Load Balancing	✓	✗
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✗
Printing Redirection	✓	✗
Users	Unlimited Users	N/A
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	N/A
Storage Type	Included Enterprise SSD over RAID 10	N/A
<b>SECURITY FEATURES</b>	<b>vDesk.works</b>	<b>Rekalltech</b>
Active Directory Services	Free	✗
On-Prem Active Directory Sync	Free	✗
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	✓
Endpoint Protection	Webroot & Windows Defender	✓
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	✓
Dedicated Firewall	✓	✓
<b>CLIENT PLATFORMS</b>	<b>vDesk.works</b>	<b>Rekalltech</b>
Windows 7 / 8.x / 10	✓	✗
Linux	✓	✗
MAC	✓	✗
iOS / Android	✓	✗
Chromebook	✓	✗
HTML5 Based Web Browser	✓	✗
<b>ON DEMAND (NO EXTRA COST)</b>	<b>vDesk.works</b>	<b>Rekalltech</b>
Ipssec Site to Site VPN	Free	✗
IP Based Content Filtering	✓	N/A
Management Console	Included for Above 25 Users	✗
Environment Management	vDesk.works	Rekalltech
Technical Skill Required	No	No
Environment Setup	Included	N/A
Fully Managed Support	Managed by vDesk.works	Managed by Rekalltech
Hidden Charges	No	No
<b>TRIALS</b>	<b>vDesk.works</b>	<b>Rekalltech</b>
Free Testing Account	Yes	No
Product Demo	Yes	Yes
Paid POC	Yes	No
<b>TECHNICAL SUPPORT</b>	<b>vDesk.works</b>	<b>Rekalltech</b>
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓
<b>ADD-ON SERVICES</b>	<b>vDesk.works</b>	<b>Rekalltech</b>
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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