	vDesk.works	Spool
Solution Type	Own Solution	Own Solution
Solution Name	vDesk.works	Spool
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	8 vCores (Custom plan also available)
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	8 GB (Custom plan also available)
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	N/A
User Profile Disk (UPD)	25 / 50 / 100 GB and more	50 GB Disk Space
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Un-Metered
FEATURES	**vDesk.works**	**Spool**
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10
Protocol	RDP	N/A
Load Balancing	✔	✖
Application Publishing	✔	✔
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	BYOL
VDI (Single Session)	✔	✖
DaaS (Multi Session)	✔	✔
Printing Redirection	✔	N/A
Users	Unlimited Users	✖
Sub Domain	Included with SSL	✖
Simplified Deployment	✔	✔
Storage Type	Included Enterprise SSD over RAID 10	SSD
SECURITY FEATURES	**vDesk.works**	**Spool**
Active Directory Services	Free	✖
On-Prem Active Directory Sync	Free	✖
Multifactor Authentication	Mail MFA & Device Fingerprinting	Email MFA
Custom Lockdown Policies	✔	✖
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✔	✔
DNS Filtering	✔	✖
Dedicated Firewall	✔	N/A
CLIENT PLATFORMS	**vDesk.works**	**Spool**
Windows 7 / 8.x / 10 / 11	✔	✖
Linux	✔	✖
MAC	✔	✖
IOS / Android	✔	✖
Chromebook	✔	✖
HTML5 Based Web Browser	✔	✔
ON DEMAND (NO EXTRA COST)	**vDesk.works**	**Spool**
Ipsec Site to Site VPN	Free	N/A
IP Based Content Filtering	✔	N/A
Management Console	Included for above 25 Users	✔
Environment Management	vDesk.works	✔
Technical Skill Required	No	No
Environment Setup	Included	✔
Fully Managed Support	Managed by vDesk.works	✖
Hidden Charges	No	No
TRIALS	**vDesk.works**	**Spool**
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	No
TECHNICAL SUPPORT	**vDesk.works**	**Spool**
Live Chat	✔	✔
Email Support	✔	✖
Ticketing Support	✔	✔
Phone Support	✔	✔
Remote Session Support	Free of Cost	✖
ADD-ON SERVICES	**vDesk.works**	**Spool**
Capture Screenshots	✔	✖
Capture Keystrokes	✔	✖
Capture Mouse Clicks	✔	✖
Track Productivity	✔	✖
Capture Screen Video Recording	✔	✖