	vDesk.works	Tier Point
Solution Type	Own Solution	Own Solution
Solution Name	vDesk.works	Tier Point
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	Custom
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	Custom / BYO
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	Custom / BYO
User Profile Disk (UPD)	25 / 50 / 100 GB and more	Custom
Shared Storage	128 GB Included for above 50 Users	Custom
Bandwidth	Un-Metered	Metered
FEATURES	**vDesk.works**	**Tier Point**
Operating System	Windows 10 / Windows 11 / Server 2016/ Server 2019 / Server 2022	Windows / Server OS
Protocol	RDP	RDP
Load Balancing	✅	✅
Application Publishing	✅	✅
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365, BYOL
VDI (Single Session)	✅	✅
DaaS (Multi Session)	✅	✅
Printing Redirection	✅	✅
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	❌
Simplified Deployment	✅	N/A
Storage Type	Included Enterprise SSD over RAID 10	SSD / HDD
SECURITY FEATURES	**vDesk.works**	**Tier Point**
Active Directory Services	Free	✅
On-Prem Active Directory Sync	Free	✅
Multifactor Authentication	Mail MFA & Device Fingerprinting	Email MFA
Custom Lockdown Policies		✅
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✅	✅
DNS Filtering	✅	✅
Dedicated Firewall	✅	N/A
CLIENT PLATFORMS	**vDesk.works**	**Tier Point**
Windows 7 / 8.x / 10	✅	✅
Linux	✅	✅
MAC	✅	✅
iOS / Android	✅	❌
Chromebook	✅	❌
HTML5 Based Web Browser	✅	✅
ON DEMAND (NO EXTRA COST)	**vDesk.works**	**Tier Point**
Ipsec Site to Site VPN	Free	✅
IP Based Content Filtering	✅	✅
Management Console	Included for Above 25 Users	✅
Environment Management	vDesk.works	Tier Point
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDesk.works	Managed by Tierpoint
Hidden Charges	No	No
TRIALS	**vDesk.works**	**Tier Point**
Free Testing Account	Yes	✅
Product Demo	Yes	✅
Paid POC	Yes	❌
TECHNICAL SUPPORT	**vDesk.works**	**Tier Point**
Live Chat	✅	✅
Email Support	✅	✅
Ticketing Support	✅	✅
Phone Support	✅	✅
Remote Session Support	Free of Cost	❌
ADD-ON SERVICES	**vDesk.works**	**Tier Point**
Capture Screenshots	✅	❌
Capture Keystrokes	✅	❌
Capture Mouse Clicks	✅	❌
Track Productivity	✅	❌
Capture Screen Video Recording	✅	❌