

| Solution Type | Own Solution | Citrix |
|--------------------------------|---|---|
| Solution Name | vDesk.works | CyberlinkASP |
| CPU (vCores) | 2 / 4 / 8 / 16 / 32 vCores and more / BYOL | 2 / 4 / 8 / 16 / 32 vCores and more / BYOL |
| RAM | 4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL | 4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL |
| OS Drive | 128 / 256 / 512 / 1024 GB and more / BYOL | 128 / 256 / 512 / 1024 GB and more |
| User Profile Disk (UPD) | 25 / 50 / 100 GB and more | 25 / 50 GB and more |
| Shared Storage | 128 GB Included for above 50 Users | Extra Cost |
| Bandwidth | Un-Metered | Metered |
| FEATURES | vDesk.works | CyberlinkASP |
| Operating System | Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022 | Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022 |
| Protocol | RDP | RDP |
| Load Balancing | ✓ | ✓ |
| Application Publishing | ✓ | ✓ |
| Office Suite | Office 365, Office 2016 / 2019, Open Office / BYOL | Office 365 / BYOL |
| VDI (Single Session) | ✓ | N/A |
| DaaS (Multi Session) | ✓ | ✓ |
| Printing Redirection | ✓ | ✓ |
| Users | Unlimited Users | N/A |
| Sub Domain | Included with SSL | ✗ |
| Simplified Deployment | ✓ | N/A |
| Storage Type | Included Enterprise SSD over RAID 10 | HDD with Raid 5 |
| SECURITY FEATURES | vDesk.works | CyberlinkASP |
| Active Directory Services | Free | ✓ |
| On-Prem Active Directory Sync | Free | ✗ |
| Multifactor Authentication | Mail MFA & Device Fingerprinting | ✓ |
| Custom Lockdown Policies | ✓ | N/A |
| Endpoint Protection | Webroot & Windows Defender | Windows Defender |
| Automatic Backup (Snapshots) | ✓ | ✓ |
| DNS Filtering | ✓ | ✓ |
| Dedicated Firewall | ✓ | ✓ |
| CLIENT PLATFORMS | vDesk.works | CyberlinkASP |
| Windows 7 / 8.x / 10 | ✓ | ✓ |
| Linux | ✓ | ✓ |
| MAC | ✓ | ✓ |
| IOS / Android | ✓ | ✓ |
| Chromebook | ✓ | ✓ |
| HTML5 Based Web Browser | ✓ | ✓ |
| ON DEMAND (NO EXTRA COST) | vDesk.works | CyberlinkASP |
| IPsec Site to Site VPN | Free | N/A |
| IP Based Content Filtering | ✓ | N/A |
| Management Console | Included for Above 25 Users | ✓ |
| Environment Management | vDesk.works | Cyberlinkasp |
| Technical Skill Required | No | No |
| Environment Setup | Included | Yes |
| Fully Managed Support | Managed by vDesk.works | Managed by Cyberlinkasp |
| Hidden Charges | No | No |
| TRIALS | vDesk.works | CyberlinkASP |
| Free Testing Account | Yes | N/A |
| Product Demo | Yes | Yes |
| Paid POC | Yes | N/A |
| TECHNICAL SUPPORT | vDesk.works | CyberlinkASP |
| Live Chat | ✓ | ✓ |
| Email Support | ✓ | ✓ |
| Ticketing Support | ✓ | ✓ |
| Phone Support | ✓ | ✓ |
| Remote Session Support | Free of Cost | ✗ |
| ADD-ON SERVICES | vDesk.works | CyberlinkASP |
| Capture Screenshots | ✓ | ✗ |
| Capture Keystrokes | ✓ | ✗ |
| Capture Mouse Clicks | ✓ | ✗ |
| Track Productivity | ✓ | ✗ |
| Capture Screen Video Recording | ✓ | ✗ |